Leading UK tech retailer trusts ThreatAware to provide a single view of all security tools

A leading UK technology products retailer came to ThreatAware with concerns about their ability to quickly see which security tools were deployed across their systems.

Faced with the common issue of multiple tools being used on different systems and relying on third-party partners to deploy them, the customer wanted to find a solution or platform to show this information in an easy-to-read format. Their goal was to find a partner to help them see the tools and integrations connected and live on devices, those that were inactive and, crucially, highlight any gaps.

Having seen demos of similar concepts which fell short of their expectations, the retailer opted to run a proof of value with ThreatAware. Following a successful proof of value, they were keen to have a solution fully implemented within a month.

The ThreatAware solution

The security team at the retailer understands the vital importance of having a clear picture of the coverage of key security tools across their environment. We worked closely with the team, including the head of security operations and the security incident response manager, to understand their wants, needs and current situation.

Together, after analysing their requirements and the configuration of their environment, we agreed that the ThreatAware Discover solution was best suited to their situation. Discover is our mid-range product and offers enhanced functionality, such as saved views and custom queries, providing greater flexibility and deeper insight.

Throughout the implementation process, our technical leads kept in contact with the customer to answer questions and make sure the solution was put into place seamlessly.
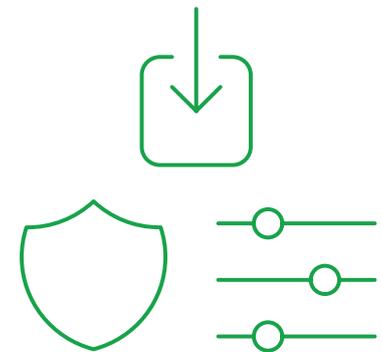
Our impact

The retailer can now produce reports at the click of a button directly from the data within ThreatAware. These reports are used to alert teams across the organisation when critical gaps in security tools are found.

This all means that their security tools are better deployed and their environment has a stronger overall security posture.

Over time, the customer expects that ThreatAware will also help them to find and address patterns in security tool connectivity issues and further improve their defences.

Without ThreatAware it would be impossible to get an accurate record of the successfully deployed and configured security tools. ThreatAware has made this achievable, quick and easy to see, digest and act upon thanks to the clear inventory dashboard.

Security incident response manager at leading UK technology retailer